Fall 2023 Department of Urban and Regional Planning University of Illinois Urbana-Champaign

UP312 Communication for Planners

Lectures: Tuesdays, 2:00 PM – 3:20 PM (227 Temple Buell Hall) Labs: Thursdays, 2:00 PM – 3:20 PM (122 Nevada Building)

Instructor: Colleen Chiu-Shee, ccs32@illinois.edu

Office Hours: Tuesdays, 3:40 PM to 4:40 PM or by appointment

TBH M224 or Zoom (please email in advance for link)

Teaching Assistant: Colton Johnson, <u>coltonj2@illinois.edu</u>
Office Hours: Fridays, 2:00 PM to 3:00 PM or by appointment
TBH atrium or Zoom (please email in advance for link)

INTRODUCTION

Communication is not only fundamental to the quality of our everyday lives but also the most valued competency for planning and planning-related practices.¹ Planning professionals engage with officials, developers, and community members, mediating between various interests to define and promote the "public" interest. As cities and societies grow increasingly pluralistic, diverse, and divided, communication skills become more crucial for planning professionals who must manage conflicts, find common ground, and facilitate collective action. This means that the better planning professionals understand people, places, and societies, the more effective their actions can be. Improved communication enhances their ability to diagnose issues, conduct scientific analyses, and convey their ideas. Stronger communication skills also empower planning professionals to gain stakeholder buy-in for their future visions and grant them more transformative agency during plan implementation.

Planning professionals engage in wide array of communicative processes in their daily practices. They develop in-depth knowledge of people and places through interactions in the field. They synthesize various forms of information, including textual, oral, visual, and spatial, to comprehend complex societal issues and envision alternative futures. Their solutions and ideas are often communicated through writings, visual representations, oral presentations, and interactive media. In these practices, mastering communication with a blend of technical and soft skills significantly enhances creativity in problem-solving.

This course adopts an experiential learning approach and emphasizes learning by doing through student-led projects. The weekly lectures and lab sessions introduce diverse communication skills, such as writing, verbal expression, and graphic techniques, to support a semester-long, five-step project. Students will follow the guidance and make progress each week, exploring how planning professionals convey their ideas, investigating communities to identify challenges and opportunities, generating analyses and recommendations, and presenting findings and ideas in an integrative manner.

¹ Guzzetta, J. D., and S. Bollens. "Urban Planners" Skills and Competencies" Journal of Planning Education and Research 23, no.1 (2003) 96

This course involves substantial research and writing to fulfill the requirements of General Education and Advanced Composition on campus. By the end of this course, you can expect to:

- 1. Enhance your writing, verbal, and graphic communication skills.
- 2. Recognize the relevance of these skills in planning and related practices.
- 3. Feel confident in using software applications covered in this course.

Prerequisites: Junior standing. You are expected to understand basic planning terminology and have the ability to use internet research tools and basic word processing software.

COURSE ORGANIZATION

This course intertwines two interconnected learning threads led by instructors and students, respectively. These threads are crafted to facilitate an incremental and iterative process of conceptual learning, technical training, skill application, and reflection within and beyond the classroom. On one hand, instructors introduce students to relevant knowledge and skills and provide guidance and feedback for project-based learning; on the other hand, students create their projects, employ tools, explore online, archival, and field knowledge, and contribute hands-on experiences to class discussions. Lectures are typically delivered on Tuesdays to introduce key discourse about communication. Subsequently, students will put the knowledge into practice during their activity-oriented engagements within and beyond campus, communicating with peers, instructors, and/or community members. Thursday lab sessions are dedicated to providing an interactive learning environmental for students to enhance their technical skills, share ideas with the instructors and peers, and give and receive feedback. Required readings will be available digitally on Canvas.

Course assignments are woven into a semester-long, five-step project that encompasses both group and individual efforts. The project combines research and design activities, featuring various writing, presentation, and visual representation tasks. A companion document detailing the five steps will be shared via Canvas. The instructors will introduce the project during the first week and assist students in establishing group collaboration and individual work.

Please note: All deliverables should be submitted through the Canvas course site unless specified otherwise. Please ensure that written submissions are in PDF format, have recognizable file names (e.g., assignment number and last name), and maintain appropriate file sizes.

Participation: Your active participation significantly contributes to the success of this course. Meaningful engagement in class and work sessions will yield high score on the participation component of your grade. Your perspectives, experiences, and questions are encouraged, as are your responses to questions from instructors and peers. You are also encouraged to contribute to collaborative work, small group discussions, and peer reviews, all of which offer opportunities to refine your arguments, develop negotiation skills, and practice public speaking.

Attendance: As stipulated in Section § 1-501 of the Student Code "regular class attendance is expected of all students at the University." Should you be unable to attend a session, please promptly notify the instructors. If missing an individual session, it is expected that you review all posted materials for that session within 24 hours of the class meeting and submit an approximately 250-word reaction to the designated Canvas discussion board page. While poor attendance will not automatically result in failure, it will be reflected in the participation component of your course grade.

Grading: Your course grade will be determined based on the following breakdown of deliverables:

- Class Participation and Attendance: 10%
- Step 1. Pecha Kucha Presentation: 5%
- Step 2. Memo: 20%
- Step 3. Report: 20%
- Step 4. Visual Representations: 20%
- Step 5. Final Report and Presentation: 25%

COURSE SCHEDULE

Project Development	Tuesdays		Thursdays		
Step 1. Reading through a plan 2 weeks, group work	Aug 22	Introduction to the Course	Aug 24	Explore plans and planning ideas	
	Aug 29	Reading, Writing, and Communicating a Plan	Aug 31	Collective learning: Pecha Kucha presentations	
Step 2. Learning about our community 2 weeks, individual work	Sep 5	Planners' Communicative Roles Sep 7 Data tools o		Data tools overview	
	Sep 12	No Class (IL-APA Conference)	Sep 14	Memo writing and peer feedback	
Step 3. Continued discovery from the field 3 weeks, individual work	Sep 19			Mini-fieldwork design and peer feedback	
	Sep 26	Seeking Evidence: How to Learn from People?	to Sep Survey instruments design peer feedback		
	Oct 3	Communication through Data Visualization	Oct 5	Utilizing spatial data	
Step 4. Documenting places and voices through multimedia storytelling 4 weeks, individual work	Oct 10	Mapping and Diagramming	Oct 12 Adobe Illustrator tutorial		
	Oct 17	Digital Storytelling	Oct 19	Adobe Photoshop tutorial	
	Oct 24	Graphic Design	Oct 26	Work session and troubleshooting	
	Oct 31	An Integrative Approach to Communication	Nov 2	Adobe InDesign tutorial	
Step 5. Envisioning the future 5 weeks, group work	Nov 7	No Class (Election Day)	Nov 9	Group pin-ups and sharing your findings	
	Nov 14	Plan Making and Imagining the Future Nov 16 SketchUp tutori		SketchUp tutorial	
	Nov 21	No Class (Fall Break)	Nov 23	INO L'IGGG LEGIL BROGEL	
	Nov 28	Communicating Ideas as Planning Professionals	Nov Group project work session		
	Dec 5	Final Presentations			

DETAILED COURSE OUTLINE

Step 1. Reading through a plan. How planning professionals have constructed and conveyed their ideas, arguments, and visions.

Week 1. Introduction to the Course

8/22 Tue Course overview

Why communication matters?

8/24 Thu Explore plans and planning ideas

Readings:

Guzzetta, J. D., & Bollens, S. A. (2003). Urban Planners' Skills and Competencies: Are We Different from Other Professions? Does Context Matter? Do We Evolve? *Journal of Planning Education and Research*, 23(1), 96–106.

O*NET Online, Urban and Regional Planners (Updated 2023, retrieved August 20, 2023) https://www.onetonline.org/link/summary/19-3051.00

References:

CareerOneStop. (n.d.). Retrieved August 20, 2023, from //www.careeronestop.org. Urban Planning

U.S. Bureau of Labor Statistics, Urban and Regional Planners (retrieved August 20, 20223): https://www.bls.gov/ooh/life-physical-and-social-science/urban-and-regional-planners.htm

Wood, J. T. (2023). Chapter One Communication as a Field of Study. In *Communication Theories in Action: An Introduction* (3rd Edition). Cengage Learning.

Week 2. Reading, Writing, and Communicating a Plan

8/29 Tue Reading through a plan

Principles and applications of professional writing Fundamentals of professional communication Collective learning: Pecha Kucha presentations

Readings:

8/31 Thu

Doumont, J. L. (2002). The three laws of professional communication. *IEEE Transactions on professional communication*, 45(4), 291-296.

Ryan, Brent D. (2011). "Reading Through a Plan: A Visual Interpretation of What Plans Mean and How They Innovate." *Journal of the American Planning Association* 77 (4): 309–27.

References:

Adler, R., Rosenfeld, L., & Proctor II, R. (2014). Interplay: The Process of Interpersonal Communication. (13th Edition). Oxford University Press.

Kousoulas, Claudia. Writing for Planners: A Handbook for Students and Professionals in Writing, Editing, and Document Production. Routledge, 2019. (ebook available @ Illinois Library)

Strunk Jr, W., & White, E. B. (2006). The Elements of Style. 1918. Bartleby. com, 24.

Step 2. Learning about our community. What has been said about changes in our community?

Week 3. Planners' Communicative Roles

9/5 Tue Communication in planning

Understanding politics Planners' changing roles

[Bonus point activity: Sharing about your past experience]

9/7 Thu Data tools overview

Visual display of quantitative information

Excel tutorial

Readings:

Alexander, E. R. (2001). What Do Planners Need to Know? *Journal of Planning Education*

and Research, 20(3), 376-380.

Kuhn, M. (2021). Agonistic planning theory revisited: The planner's role in dealing with

conflict. Planning Theory, 20(2), 143-156.

References:

Greenlee, A. J., Edwards, M., & Anthony, J. (2015). Planning Skills: An Examination of Supply and Local Government Demand. *Journal of Planning Education and Research*, 35(2), 161–173.

Healey, P. (2003). Collaborative Planning in Perspective. *Planning Theory*, 2(2), 101–123.

Kusleika, Dick (2021). Data visualization with Excel dashboards and reports. Indianapolis: John Wiley & Sons (available online at UI Library.)

Linovski, O. (2021). The Value of Planning: Views from Management Consultants.

Journal of Planning Education and Research, 0(0).

Week 4. Memo Writing and Peer Feedback

9/12 Tue NO CLASS (APA-IL Conference) 9/14 Thu Professional writing for planners

Memo writing and peer feedback

9/18 Mon Memo due 11:59 PM

Readings:

Armentrout, V. N. (2003), Chapter 9: Written Communication. In Dandekar, H. C. (Ed.)

The planner's use of information. Planners Press.

John Houseal, AICP, and Devin Lavigne, AICP (2012). Delivering Better Plans (PAS

Memo, Jan/Feb). American Planning Association.

Refences:

Yen, M. and York, G. (2003), Chapter 3: Information from secondary sources. Dandekar, H. C. (Ed.) The planner's use of information. Planners Press.

Step 3. Continued discovery from the field. What can we learn from the places and people in a community?

Week 5. Seeking Evidence: How to Study a Place?

9/19 Tue Investigating space and public life in a place

Data collection methods

9/21 Thu Mini-fieldwork design and peer feedback

Readings:

Lynch, Kevin (1960). The image of the city. Vol. 11. MIT press.

Gehl, Jan & Birgitte Svarre (2013). Public Space, Public Life: An Interaction. Island

Press.

References:

City of Somerville & Gehl Studio. Public Space, Public Life in Somerville, MA.

http://www.somervillebydesign.com/wp-

content/uploads/2015/05/20160512 SomervillePSPL-FINAL-WEB.pdf

District of Columbia Office of Planning. Public Life Studies and Storymaps:

https://planning.dc.gov/14th-and-u-street-nw-public-life-study

https://storymaps.arcgis.com/stories/239b3a32c2084781af4e9b879cbf432f https://storymaps.arcgis.com/stories/eaa499d2b63449e79bd0eb4e70f884c5

Gehl Institute, Public Life booklet:

https://issuu.com/gehlarchitects/docs/gehl services - public life booklet

Gehl Institute, "Wuhan Public Space Public Life Survey" report:

https://issuu.com/gehlarchitects/docs/wuhan public space public life study

Seattle Department of Transportation, public life study reports and action plans: https://issuu.com/gehlarchitects/docs/wuhan public space public life study

Week 6. Seeking Evidence: How to Learn from People?

9/26 Tue Learning from your community

Field research methods in social studies

9/28 Thu Survey instruments design and peer feedback

Readings:

Walliman, Nicholas (2011). Chapters: "Research Strategies and Design" and "Data

Collection Methods," in Social Research Methods . SAGE Publications, Ltd. (available

online at UI Library).

References:

Bryman, Alan (2016). Social Research Methods. Oxford; New York: Oxford University

Press.

Galletta, Anne (2013). Mastering the semi-structured interview and beyond: from

research design to analysis and publication. New York: New York University Press.

Saris, Willem E. and Irmtraud N. Gallhofer (2007). Design, evaluation, and analysis of

questionnaires for survey research. Hoboken, N.J.: Wiley-Interscience.

Week 7. Communication through Data Visualization

10/3 Tue Tools for visual communication

Data visualization

10/5 Thu Utilizing spatial data

GIS tutorial

10/9 Mon Data collection report due 11:59 PM

Readings:

Morphocode, Data and the City: Urban Visualizations: https://morphocode.com/data-

city-urban-visualizations/

The 30 Best Data Visualizations of 2023: https://visme.co/blog/best-data-

visualizations/

The Data Visualization Catalogue: https://datavizcatalogue.com

References:

Community Toolbox, Chapter 3 Section 2. Understanding and Describing the Community: https://ctb.ku.edu/en/table-of-contents/assessment/assessing-community-needs-and-resources/describe-the-community/main

State of Florida, Department of Transportation, Community Impact Assessment Handbook, Chapter 4: Developing a Community Profile https://www.cutr.usf.edu/oldpubs/CIA/Chapter-4.pdf

Setlur, Vidya and Bridget Cogley (2022). Functional aesthetics for data visualization. Hoboken, New Jersey: John Wiley & Sons, Inc.

Urban Institute Data Visualization Style Guide: http://urbaninstitute.github.io/graphics-styleguide/

Step 4. Documenting places and voices through multimedia storytelling

Week 8. Mapping and Diagramming

10/10 Tue Visual Communication through Mapping and Diagramming

10/12 Thu Adobe Illustrator tutorial

Generating your site map

Readings:

Balmer, Jeffrey and Michael T. Swisher (2019). Diagramming the big idea: methods for architectural composition. New York: Routledge, Taylor and Francis Group (available online at UI Library).

New York Times Visuals:

A Vivid View of Extreme Weather: Temperature Records in the U.S. in 2021, January 11, 2021: https://www.nytimes.com/interactive/2022/01/11/climate/record-temperatures-map-2021.html

How a Vast Demographic Shift Will Reshape the World, July 16th, 2023: https://www.nytimes.com/interactive/2023/07/16/world/world-demographics.html

The West Tried to Isolate Russia. It Didn't Work, February 23, 2023. https://www.nytimes.com/interactive/2023/02/23/world/russia-ukraine-geopolitics.html

This Map Shows Where Biodiversity Is Most at Risk in America, March 3, 2022: https://www.nytimes.com/interactive/2022/03/03/climate/biodiversity-map.html

References:

Conzen, Michael P. and Diane Dillon (2008). Mapping manifest destiny: Chicago and the American West: exhibition at the Newberry Library November 3, 2007 - February 16, 2008. Chicago: Newberry Library.

Krieger, Alex and David Cobb (2000). Mapping Boston. The MIT Press.

Week 9. Digital Storytelling

10/17 Tue The concept and practice of digital storytelling

10/19 Thu Adobe Photoshop tutorial

How to enhance the visual effects of an illustration

Readings:

Cersosimo, Giuseppina (2020). Digital Storytelling. London: SAGE Publications Ltd. (available online at UI Library).

References:

Lambert, Joe (2018). Digital storytelling: capturing lives, creating community. New York, NY: Routledge; 2018.

Miller, Carolyn Handler (2014). Digital Storytelling: a creator's guide to interactive entertainment. Hoboken: Taylor and Francis (available online at UI Library).

UrbaAdvantage, photo-transformations: https://www.urban-advantage.com/images-page-1

Case study: Envision Utah Maps a Community Vision for the Future of Utah County with UrbanFootprint: https://urbanfootprint.com/case-studies/envision-utah-valley-visioning/

Week 10. Graphic Design

10/24 Tue Principles of graphic design

Typography, layout, color, etc.

10/26 Thu Work session and troubleshooting

Readings:

Frank, A., Chapter 10: Graphic Communication. In Dandekar, H. C. (Ed.) The planner's use of information. Planners Press, 2003

GCFGlobal, Beginning Graphic Design: Learn how color, layout, images, composition, typography, branding, and more relate to graphic design (Including a YouTube Playlist and additional tutorials): https://edu.gcfglobal.org/en/beginning-graphic-design/#

References:

Adams, Sean (2012). Graphic design rules: 365 essential design dos & don'ts. London: Frances Lincoln.

Dabner, David, Sheena Calvert, and Anoki Casey (2010). Graphic design school: the principles and practices of graphic design. Hoboken, N.J.: John Wiley & Sons.

Week 11. An Integrative Approach to Communication

10/31 Tue How to form arguments and craft a compelling report

Multimedia communication design

Photo essays, video editing, and website construction

11/2 Thu Adobe InDesign tutorial

11/7 Mon Drawings and descriptions due 11:59 PM

Readings:

National Council for the Social Studies, How to Form a Good Argument: https://www.socialstudies.org/sites/default/files/how-to-form-a-good-argument.pdf

Pearce Center for Professional Communication, Your Guide to Forming an Argument.

October 19, 2017: https://pearce.caah.clemson.edu/guide-forming-argument/

Purdue Online Writing Lab, Organizing Your Argument:

https://owl.purdue.edu/owl/general writing/academic writing/establishing arguments/organizing your argument.html

UNC Chapel Hill Writing Center, Argument: https://writingcenter.unc.edu/tips-and-tools/argument/

References:

Faigley, Lester and Jack Selzer (2013). A little argument. Upper Saddle River, N.J.: Pearson.

Fish, Stanley Eugene (2016). Winning arguments: what works and doesn't work in politics, the bedroom, the courtroom, and the classroom. New York, NY: Harper Collins Publishers.

Lunsford, Andrea A. and John Ruszkiewicz (2013). Everything's an argument. Boston; New York: Bedford/St. Martins.

Step 5. Envisioning the future. Plan making, visualizing imaginaries, and report writing

Week 12. Collective Learning

11/7 Tue NO CLASS (Election Day)

11/9 Thu Group pin-ups and sharing your findings

References:

Bonchek, M. & Gonzalez (2018). 5 Ways to Get Over Your Fear of Public Speaking. Harvard Business Review. (Retrieved August 20, 2023). https://hbr.org/2018/02/5-ways-to-get-over-your-fear-of-public-speaking

Schwartzberg, J. (2020). 8 Ways to Deliver a Great Presentation (Even if You're Super Anxious About It). *Harvard Business Review*. (Retrieved August 23, 2021). https://hbr.org/2020/07/8-ways-to-deliver-a-great-presentation-even-if-youre-super-anxious-about-it

Week 13. Plan Making and Imagining the Future

11/14 Tue Site planning and spatial design

Reflective practice

11/16 Thu Sketchup tutorial

3D rendering

Readings:

Berke, P., D. R. Godschalk, E. J. Kaiser, and D. Rodriguez (2006). Urban land use planning. Chapter 10: The Plan-Making Process. & Chapter 14: Small area plans. University of Illinois Press.

References:

Various focus area and neighborhood plans in Champaign:

<u>https://champaignil.gov/planning/long-range-planning/neighborhood-plans/</u>
Chicago Metropolitan Agency of Planning, a regional planning agency's vision:
https://youtu.be/L63zWVb2uSs

Week 14. Fall Break

Week 15. Local Regulation of Development and Land Use Controls

11/28 Tue Zoning and the comprehensive plan

Development process and project management

11/30 Thu Final Group Presentations: Part I

Readings:

Chakraborty, A. (2020). Calls to End All Single-Family Zoning Need More Scrutiny. *Journal of the American Planning Association*, 86(1), 123-124.

Moore, T. (1991). A practical guide for managing planning projects. *Journal of the American Planning Association*, 57(2), 212-222.

References:

Badger, Emily and Quoctrung Bui (2019). Cities Start to Question an American Ideal. The New York Times. https://www.nytimes.com/interactive/2019/06/18/upshot/cities-across-america-question-single-family-zoning.html,

Chicago Metropolitan Agency for Planning (2019). Zoning and Subdivision Regulations: https://www.voutube.com/watch?v=QDzbrSvZ7Xs&t=5s

Fisher, R., and W. Ury (1983). *Getting to Yes: Negotiating Agreement Without Giving In.* Chapters. 1-3, Edited by B. Patton. Second Edition. New York, NY: Penguin Books.

Institute for Humane Studies (2018). How Zoning Laws Are Holding Back America's Cities: https://www.youtube.com/watch?v=7pq-UvE1j1Q

Jones, W. W., and N. Macris (2000). A career worth planning: starting out and moving ahead in the planning profession. Planners Press, American Planning Association.

Lyles, W., & Swearingen White, S. (2019). Who cares? Arnstein's ladder, the emotional paradox of public engagement, and (re) imagining planning as caring. *Journal of the American Planning Association*, 85(3), 287-300.

Week 16. Final Presentations

12/5 Tue Final Group Presentations: Part II

12/11 Mon Final presentations, reports, and individual reflections due 11:59 PM

COURSE POLICIES AND RESOURCES

Readings: All readings will be available through the Canvas website or are accessible through hyperlinks on the syllabus: Some files may require VPN when off campus (https://techservices.illinois.edu/services/virtual-private-networking-vpn/details).

Deadlines and grades: Please note the deadlines for all submissions. I recommend adding these to your calendar. Late submission will incur an initial 10% penalty and additional 10% penalty for every 24 hours thereafter. Late submission penalty may be waived in certain situations, such as for sudden illness or family crisis. Please let the instructor know about any possible delays as early as possible. Final grades will be assigned as follows:

GRADE	TOTAL PTS	GRADE	TOTAL PTS	GRADE	TOTAL PTS
A+	98 to 100	В	84 to 87	C-	71 to 73
Α	94 to 97	B-	81 to 83	D+	68 to 70
A-	91 to 93	C+	78 to 80	D	64 to 67
B+	88 to 90	С	74 to 77	D-	61 to 63
				F	<60

Counselling Center: Resources are available on campus if you find yourself in need of mental or emotional support. The Counseling Center (https://counselingcenter.illinois.edu/) is committed to providing a range of services intended to help students develop improved coping skills in order to address emotional, interpersonal, and academic concerns. The Counseling Center provides individual, couples, and group counseling. All of these services are paid for through the health services fee. The Counseling Center offers primarily short-term counseling, but they do also provide referrals to the community when students could benefit from longer term services.

Disability Services: This course will accommodate students with documented disabilities. Please refer to the Disability Resource and Education Services website (https://www.disability.illinois.edu) for more information and inform the instructor of any requests at the beginning of the semester.

Diversity: The Department of Urban and Regional Planning (DURP) is committed to creating an environment of inclusion and opportunity that is rooted in the very goals and responsibilities of practicing planners. Conduct that interferes with the rights of another or creates an atmosphere of intimidation or disrespect is inconsistent with the environment of learning and cooperation that the program requires. By enrolling a course in the Department of Urban and Regional Planning, students agree to be responsible for maintaining a respectful environment in all DURP activities, including lectures, discussions, labs, projects, and extracurricular programs. We will be governed by the University Student Code. Please see the Student Code Article 1—Student Rights and Responsibilities for further details.

Academic Integrity: Please be aware of the university guidelines regarding academic integrity, which can be found under Article 1, Part 4 of the student code (https://studentcode.illinois.edu). Academic dishonesty includes such things as cheating, inappropriate use of university equipment/material, fabrication of information, plagiarism (presenting someone else's work from any source as your own such as copying someone else's post), and so on. All forms of academic dishonesty will be reported to the student's home department and the College of Fine and Applied Arts.

Irregular Attendance: Class attendance is expected of all students at the University of Illinois, however instructors must reasonably accommodate a student's religious beliefs, observances, and practices in regard to class attendance and work requirements if the student informs his or her instructor of the conflict within one week after being informed of the attendance or work requirements. It is the instructor's decision as to when a student's absences become excessive and should be reported. If in the opinion of an instructor the attendance of a student becomes so irregular that his or her scholarship is likely to be impaired, the instructor may submit an <u>irregular attendance form</u> to the Associate Dean of the student's college. A copy is forwarded to the student, who should contact the instructor immediately to work out a solution. If irregular attendance continues without excuse, the instructor may request the student be withdrawn from the course. This request for withdrawal would result in a grade of E for the course. Extenuating circumstances will always be considered when supporting evidence is presented. See Rule 1-501 and Rule 1-502 in the Student Code for more information.

Software: Software used in this course are accessible to students through DURP Remote server: https://static.ics.illinois.edu/remote-list/. Software are also available from AnyWare, a virtual desktop environment allowing student to access licensed software whether remote, on campus, or in class. Some software are available for free download for students (Adobe Cloud, Office 365).

Emergencies (Run > Hide > Fight): Emergencies can happen anywhere and at any time, so it's important that we take a minute to prepare for a situation in which our safety could depend on our ability to react quickly. Take a moment to learn the different ways to leave this building. If there's ever a

fire alarm or something like that, you'll know how to get out and you'll be able to help others get out. Next, figure out the best place to go in case of severe weather – we'll need to go to a low-level in the middle of the building, away from windows. And finally, if there's ever someone trying to hurt us, our best option is to run out of the building. If we cannot do that safely, we'll want to hide somewhere we can't be seen, and we'll have to lock or barricade the door if possible and be as quiet as we can. We will not leave that safe area until we get an Illini-Alert confirming that it's safe to do so. If we can't run or hide, we'll fight back with whatever we can get our hands on. If you want to better prepare yourself for any of these situations, visit police.illinois.edu/safe. Remember you can sign up for emergency text messages at emergency.illinois.edu.

COVID-19 Information: Keeping everyone safe and healthy remains our top priority. As the federal government's COVID-19 national emergency declaration has ended, students who test positive for COVID-19 can follow the current CDC guideline. See here for up-to-date information: https://covid19.illinois.edu.